



# PRO GUARD

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## PROPERTY MANAGEMENT

Date: December 4, 2009

Roofing Contract Services (RCS)  
8 Quinlan Road  
Barrie, Ontario  
L4M 7A9

Attention: Darren Smith

Darren

I would like to take this opportunity to thank you for a job well done on the roofing project at Cranberry Quay.

We sincerely appreciate your responsiveness and the way you conduct business. Several owners of the condominium corporation have commented on your staff's level of professionalism and also how corporative they were during the project. The office staff was also professional and provided prompt efficient responses to any questions or concerns. We appreciate the timely completion and the excellent workmanship.

I also want to thank you for going the extra mile on assisting with our neighbouring condominium on minor repairs during the project.

We look forward to doing business with you for years to come.

Regards,

Property Manager  
Pro Guard Management